

KINESCO Power and Utilities Private Limited

KINESCO/KKD/TENDER No-05/2026-27

Tender No	KINESCO/KKD/TENDER No- 05/2026-27	
Name of work	DEVELOPMENT OF NEW OFFICIAL WEBSITE FOR KINESCO	
Probable amount of Contract (PAC)	Rs. 4,15,000/- + GST Extra	
Tender document fee	Rs. 830+ 18% GST (Rs. 979) (By Online/DD in favor of KINESCO POWER AND UTILITIES PVT LTD. Cheque will not be accepted)	
Earnest Money deposit	Rs. 10,375/- (By Online/DD in favor of KINESCO POWER AND UTILITIES PVT LTD. Cheque will not be accepted)	
Starting date and time of Sale of tender form	18/09/2026, 11.00 AM	
Date and time of closing of sale of Tender form	26/09/2026, 05.00 PM	
Last date and time of receipt of Tender form.	28/09/2026, 5:00 PM	
Date and time of opening of Tender	30/09/2026, 11.00 AM	
Period of Completion of work	6 Months	
Name of Office issuing and receiving Tender	Office of the Chief Executive Officer KINESCO POWER AND UTILITIES PVT LTD Kakkanad- Infopark P.O Kochi 682 042 SE: 7012550750 Phone 0484 2950511 Email – kinescopower@gmail.com	

S/d-

Chief Executive Officer



FORM OF TENDER
(To be filled by the Tenderer)

KINESCO/KKD/TENDER No – 05/2026-27

Name of work: **DEVELOPMENT OF NEW OFFICIAL WEBSITE FOR KINESCO**

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Sir,

1. Having considered the above Tender enquiry, Schedule and Tender Conditions of Contract, I hereby offer to take work as described in the Tender Specification and Conditions of Contract at the rates entered in the attached Contract Schedule.
2. I hereby agreed to undertake the work on contract basis in accordance with the contract conditions.
3. Demand Draft No..... for Rs towards Earnest Money Deposit is attached.

Date of Submission

Signature



Name and Address of the Tenderer

PART I
Instruction to Tenderer

- 1) The Tenderer shall carefully study the details in Tender and the General Conditions of Contract and Schedule work and Instructions to tenderer before the submission of the tender. All documents should be signed and sealed on all the pages of the tender document/ tender and the General Conditions of Contract and Schedule of work.
- 2) An amount of Rs. 10,375/- (Rupees Ten thousand three hundred and seventy-five) towards EMD as Demand Draft in favor of the **Chief Executive Officer, KINESCO power and Utilities Pvt Ltd, Kakkanaad, Infopark P.O.** shall be submitted along with the Tender documents. Tenders without sufficient EMD will be rejected M.
- 3) Tenders should be submitted in sealed cover super scribed “KINESCO Power & Utilities Website Development” and should be addressed to the Chief Executive Officer, KINESCO Power and Utilities Pvt Ltd, Kakkanaad, Infopark, P. O, Kochi-682042.
- 4) Bank details KINESCO Power and Utilities Pvt Ltd, Kakkanaad is as follows:

Name	: KINESCO Power and Utilities Private Limited
A/c No	: 14640200003876
IFSC	: FDRL0001464
Bank	: Federal Bank
- 5) **Submission of Tenders:** - Tenders shall be submitted in the following designated covers:

Cover I-

- a) Technical terms and conditions
- b) Self Attested Copy of all documents/certificate
- c) EMD of Rs. 10,375/- as Demand Draft in favor of KINESCO Power and Utilities Pvt Ltd.
- d) Valid calibration certificate of testing equipment from NABL Accredited laboratory.

Cover II-

- a) Tender schedule BOQ (Price TENDER) Tender Qualification

Both Cover I & II shall be placed in a single cover super scribed **KINESCO Power & Utilities Website Development** and should be addressed to the Chief Executive Officer, KINESCO Power and Utilities Pvt Ltd, Kakkanaad, Infopark, Kochi-682042.

- 5) Last date for receipt of Tender will be on 5 PM on 28/09/2026. Late offers will not be accepted. Tender received after the stipulated time will not be accepted/opened. KINESCO will not be responsible for any postal delay in this regard.



- 6) Rates should be quoted in the prescribed form attached to the tender specification. Tender specification can be obtained from the Office of the Chief Executive Officer, KINESCO Power and Utilities Pvt Ltd, Kakkanad, Infopark, P.O, Kochi-682042 on any working day between 11:00 AM to 05.00 PM from 05/09/2026 to 18/09/2026. Alteration should not be made in the Tender form or schedule or Tender conditions except the extent of filling in the tender forms and schedules.
- 7) Tenders will be opened at 11:00 AM on 30/09/2026 by the Chief Executive Officer or his/her representative/designated officer in the presence of those bidders or their representatives present at that time. The bidders/their representatives who are present at the time of opening of the bid should sign in a register.
- 8) If the tenderer has any doubt regarding any portion of the general conditions/special condition of the contract he should get it clarified in writing from the Tendering authority before submission of the tender.

S/d-



Chief Executive Officer

PART-II

General conditions

- 1) The Tender documents and other details may be collected from the office of KINESCO Power and Utilities Pvt Ltd on written request. Cost of tender document Rs. 979 GST shall be remitted through Demand Draft/Online in favor of KINESCO POWER AND UTILITIES PVT LTD.
- 2) The Earnest Money Deposit (EMD) amounting to Rs. 10,375/- shall be remitted through Demand Draft/Online payment in favour of KINESCO POWER AND UTILITIES PVT LTD.
- 3) The rates quoted shall be for the unit specified in the schedule attached and only be in Indian currency. Tenders in any other currency will be liable to rejections. The column "Total" should also be correctly filled in.
- 4) Intending tenderers should submit their tenders to the office of KINESCO Power and Utilities Pvt Ltd on or before the time and date specified in the Notice Inviting Tender.
- 5) **Tenderers** without sufficient earnest money (EMD) will be rejected. The earnest money of the unsuccessful tenderers will be returned as soon as possible after the tenders are finalized, but that of the successful tenders will be adjusted towards the security that will have to be deposited for the satisfactory fulfillment of the contract. No interest will be paid for the earnest money deposited.
- 6) The tenderer shall submit a **self-attested copy of PAN card, MSME Registration certificate** (if applicable) and **GST certificate** of the firm along with the Tender
- 7) The tenders will be opened in the presence of such of those Tenderers or their representatives who may be present at that time. Details of prices etc. will be read out to those present at that time and such details will not be furnished to the representatives if they call at a later date.
 - a. The rates will be considered firm for acceptance till the validity of the offer. If any tenderer withdraws from his tender before the expiry of the period fixed for keeping the rates firm for acceptance, the earnest money deposited by him will stand forfeited to the KINESCO
 - b. Tenderers not stipulating period of firmness and tenders with price variation clause and/or subject to prior sale conditions are liable to be rejected.
 - c. Tenders subject to conditions will not be considered. They are liable to be rejected on that sole ground.
- 8) The final acceptance of the tenders rests entirely with the CEO-KINESCO, who does not bind himself/herself to accept the lowest or any tender. But the tenderers on their part should be prepared to carry out order in respect of such portion of the supplies included in their tenders as may be



allotted to them. In any case the decision of the CEO-KINESCO, shall be final and no correspondence shall be entered in to as to why a tender was not accepted.

- 9) In the case of materials of a technical nature the successful tenderer should be prepared to guarantee satisfactory performance for a definite period.

- 10) The successful tenderer shall also execute a **contract agreement** in Kerala stamp paper worth **Rs. 200/-** in the form prescribed by the KINESCO for the due fulfillments of the contract within the period to be specified in the letter/order to the contractor and shall have to pay all stamp duty, lawyer's charge, and other expenses incidental to the execution of the agreement. Failure to execute the agreement within the period specified would entail the penalties set out below.

- 11) The successful tenderer shall before signing the agreement and within a fortnight after the acceptance of this tender shall deposit a sum equivalent to **5% (Five percent)** of the value of the contract rounded to the next multiple of hundred rupees as **Security Deposit** for the satisfactory fulfillment of the contract. The amount of security may be deposited in the manner prescribed in Special instruction of work order. If the successful tenderer fails to deposit the security and execute the agreement as stated above the earnest money deposited by him will be forfeited to KINESCO and the contract advertised again at the defaulter's risk. Any loss incurred by KINESCO on account of the re-tender will be recovered from the defaulter who will however not be entitled to any gain accruing thereby.

- 12) The security deposit shall, subject to the conditions specified herein, be returned to the contractor within DLP Period after successful completion of contract to the satisfaction of KINESCO. But in the event of any dispute arising between KINESCO and the contractor, KINESCO shall be entitled to deduct out of the deposits or the balance there of until such dispute is determined, the amount of such damage costs charges and expense as may be claimed. The same may also be deducted from any other sum, which may be due at any time from KINESCO to the contractor.

- 13) The contractor shall not assign or make over the contract or the benefits or burdens thereof or any part thereof to any other person or persons or body corporate. The contractor shall not underlet or sublet to any person or body corporate the execution of the contract or any part thereof without the consent in writing of the CEO, KINESCO. CEO, KINESCO shall have absolute power to refuse such consent or to rescind such consent any time, if he is not satisfied with the manner in which the contract is being executed, and no allowance or compensation shall be made to the contractor or the sub-contractor upon such rescission provided always that if such consent be given at any time the contractor shall not be relieved from any obligation, duty or responsibility under this contract.

- 14) Earnest Money Deposit of unsuccessful tenderers will be refunded as per rules after finalizing the tenders.



- 15) In case the contractor becomes insolvent or goes into liquidation, or makes or proposes to make any assignment for the benefit of his creditors, or proposes any composition with his creditors for the settlement of his debts or carries on behalf of his creditors or in case any receiving order or orders for the administration of his estate are made against him or in case the contractor shall commit any act of insolvency or in case in which under any clause or clauses of his contract, the contractor shall have entered himself liable to damages amounting to the whole of his security deposits the contract, shall thereupon after notice given by the CEO, KINESCO, to the contractor be determined and the Firm may complete the contract in such time and manner and by such persons as the CEO, KINESCO shall think fit. But such determination of the contract shall be without any prejudice to any right of remedy of the firm against the contractor of his sureties in respect of any breach of contract therefore committed by the contractor. All the expenses and damages caused to the firm by any breach of contract by the contractor shall be paid by the contractor to the firm and may be recovered from him under the provisions of the revenue recovery Act in force in the State.
- 16) No representation for enhancement of rate once accepted will be considered.
- 17) No interest will be paid on the Earnest Money or Security Deposit.
- 18) All incidental expenses incurred by the KINESCO for making payments outside the district in which the claim arises shall be borne by the contractor.
- 19) No alterations shall be made in the specification or schedules annexed hereto, except to the extent of filling in the Tender documents and schedules, which should be attached to the Tenderer's detailed Offers. Tenderer's are however at liberty to add such details and conditions, and offer such alternative designs as they may consider desirable. If they do so, they must type the same and annex the added matter to the tender submitted by them giving in every instance full reference to the clause in the specification of General Conditions or the description in the schedules to which the proposed alterations refer. Any such alterations, additions or deviations shall not be binding on the KINESCO except in so far as they are approved by the KINESCO and duly incorporated in the contract. If the space provided in the schedules is not sufficient, additional sheets may be inserted. Tender with incompletely filled in schedules will not be considered. Full and complete technical particulars and commercial terms and conditions shall be clearly stated in the tender.
- 20) The contractor shall be bound by the rates quoted by him and agreed upon herein and shall not ask for any enhancement of the rates for the work during the period the agreement remains in force.
- 21) In case, the successful tenderer discontinues the contract and fails to do the work as per the agreement within the contract period then at the discretion of the undersigned the work will be



arranged through another tenderer or by negotiation or with the next higher tenderer, who had offered to do the work and the loss, if any, caused as may be fixed by KINESCO shall be recovered from the defaulting contractor.

- 22) KINESCO Power and Utilities Pvt Ltd, reserves the right to terminate any contract after serving seven-day notice in writing to the contractor without assigning any reason thereof.

- 23) In case the contractor fails to complete the works as specified in the tender within the time provided for the work or in case the contractor commits any breach of any of the covenants. Stipulation and agreements here in contained and on his part to be observed and performed then and in any such case, it shall be lawful for CEO, KINESCO (if he/she shall think fit to do so) to arrange for the work on behalf of the firm by an order in writing under the hand of the CEO, KINESCO to put an end to this contract and in case KINESCO shall have incurred, sustained or been put to any costs, damages or expenses by reason of such work or by reason. Of this contract having been so put an end to or in case any difference in price, compensation loss costs, damages expenses or other money shall then or at any time during the continuance of this contract be payable by the contractor to the Firm under and by virtue of this contract it shall be lawful for KINESCO from and out of any moneys for the time being payable or owing to the contractor from KINESCO under or by virtue of this contract or other wise to pay and reimburse to KINESCO all such costs damages and expenses they may have sustained incurred or been put to by reason of the purchase made elsewhere or by reason of this contract having been so put an end to as aforesaid and also all such difference in price, compensation, loss, cost damages, expenses and other moneys as shall for the time being, be payable by the contractor as aforesaid.

- 24) The tenderer shall undertake to work according to the standards and specifications.

- 25) Any attempt on the part of the tenderers or their agents to influence the firm in their favor by personal canvassing will disqualify the tenderers.

- a. "Where due to any default of contractor in the execution of contract, KINESCO inviting fresh tender and setting with any of such tenderers, as per the discretion of KINESCO or its officers invested with powers to enter into such contracts the contractor will be liable to pay KINESCO the extra costs incurred by KINESCO and also other expenses.

- 26) The rates quoted should be in the unit specified in the schedule attached and should be only in Indian currency. Offers with any other currency will be liable to rejection.

- 27) Special conditions, if any mentioned in the tender of the tenderer or in any other communication from him will not be applicable to the contract unless they are expressly accepted in writing by the contractor.



28) If the Tenderer has any doubt about the meaning of any portion or the General Conditions of Contract and Schedule for the work or the specification, he should refer them in writing to the Chief Executive officer KINESCO, KINFRA Park Office, Kakkanad, Kochi-682042 for clarification in order that the doubts may be cleared before submission of the Tender.

29) The Courts situated at Ernakulam alone where the headquarters of KINESCO situated will have jurisdiction to civil suits pertaining to this contract

S/d-



Chief Executive Officer

PART III

Technical Terms and conditions

Scope of work

- Development of New Official Website for Kinesco .The proposed website shall provide a comprehensive, centralized online portal for consumers and KINESCO to access electricity utility services efficiently and securely. The key objectives and scope of the platform are as follows:
- Complete information about the company (KINESCO) regarding the vision, mission and business goals and how the website can be utilized to help the company to achieve those goals shall be made in the website. All the other necessary information for development of website shall be gathered from KINESCO office.
- The website shall provide two distinct and secure portals:
 - Consumer Portal
 - Administrator Portal
- The platform shall be responsive and accessible across desktops, tablets, and mobile device
- **Consumer Portal shall provide**
 - Consumer registration and account creation.
 - Secure login and authentication.
 - Password reset and account recovery.
 - Secure access to consumer-specific electricity account information.
 - Notifications and alerts relating to applications, payments, and service requests.
- **Consumer Service Applications**
 - New Service Connection.
 - Tariff Change.
 - Ownership Change.
 - Disconnection.
 - Dismantling.
- **The system shall support**
 - Online application forms.
 - Upload of required supporting documents.
 - Application acknowledgement.
 - Communication of deficiencies or additional requirements.
 - Notifications regarding application progress and completion.
- **Billing and Account Management**

The Consumer Portal shall provide comprehensive billing-related facilities, including

- Viewing the current electricity bill.



- Upload and download facilities.
- Document categorization
- Publication and archival.
- Search and filtering.
- Access permissions for administrative users.
- Support for commonly used document formats such as PDF, DOC, XLS and images

➤ **Security**

- Secure authentication and authorization.
- Role-based access control.
- Encryption of sensitive information during transmission.
- Secure integration with payment gateways.
- Audit logging of administrative activities.
- Protection against common web application vulnerabilities.
- Secure document and file handling.
- Appropriate measures for protection of consumer and transaction data.

➤ **Tenders**

The website shall provide a dedicated Tenders section through which visitors can view tenders pertaining to KINESCO

- All tenders shall be listed and made available for viewing/download by website visitors.
- Tenders shall be organized category-wise for easy identification and navigation.
- Tenders shall also be displayed expiry/date-wise, with the latest or currently active tenders prominently displayed.
- Any corrigendum issued against a tender shall be displayed directly below the respective tender, clearly linked to the original tender.
- Once the last date of submission of a tender has expired, the tender shall automatically be moved from the active tender listing to the Tender Archives section.
- Cancelled tenders shall be separately listed under a Cancelled Tenders subsection within the Tenders section.
- The system should clearly indicate the status of each tender, such as Active, Expired, or Cancelled.
- Visitors shall be able to view and download the tender document and all associated documents, including corrigenda, Tender notice, Quotation Notice

➤ **Media Centre**

- Event-wise photographs shall be organized and displayed under this section.
- Each photograph shall be accompanied by a brief description/caption.
- Photographs shall be displayed in thumbnail (small) size for easy browsing.
- On clicking a thumbnail, the corresponding photograph shall open in a new window at its original/full resolution

➤ **Scalability and Future Integration**

The proposed solution shall be designed with a scalable architecture to support future integration with KINESCO's existing and planned systems

Time of Completion



- Viewing previous bills.
- Bill payments and history
- Downloading bills and statements.
- Viewing outstanding dues and payment status.

➤ **Administrator Portal**

The Administrator Portal shall provide authorized KINESCO personnel with centralized facilities for managing the website and digital consumer services

- Secure administrator authentication.
- Role-based access control.
- User and administrator management.
- Consumer/application management.
- Service request management.
- Application workflow management.
- Billing and payment information access.
- Transaction monitoring.
- Notification and SMS/email management.
- Content management.
- Document management.
- Reports and dashboards.
- Audit trails and activity logs.
- Configuration of service workflows and forms

➤ **Online Payment Gateway Integration**

The platform shall provide secure online electricity bill payment facilities through integration with app secure payment processing.

- Support for applicable digital payment methods.
- Payment status verification.
- Successful/failed transaction handling.
- Automatic payment confirmation.
- Maintenance of payment transaction history.

➤ **Transparency and Public Information**

Public-facing website shall provide easy access to relevant KINESCO information, including:

- The Organization profile.
- Services and service standards.
- Consumer rights and responsibilities.
- Policies and procedures.
- Tariff information and tariff orders.
- Regulatory information.
- Important forms and documents.
- Operational updates.
- Contact information.
- Consumer support information.



➤ **Document Management**

The total completion period for the work shall be six (6) months from the date of issue of the Work Order

Development Phase (First 4 Months):

- The successful bidder shall design, develop, integrate, and deploy the Beta Version of the Website within four (4) months.
- The Beta Version shall include all core functional modules and features required under the scope of work and shall be made available for review, evaluation, and user acceptance testing by the Purchaser

Testing, Bug Fixing, and Optimization Phase (Final 2 Months):

- The remaining two (2) months shall be utilized for comprehensive system testing, security testing, performance optimization, bug fixing, user feedback incorporation, modifications, and final stabilization of the platform.

Defect Liability Period

The successful bidder shall provide a Defect Liability period (DLP) of twelve (12) months from the date of successful commissioning and final acceptance of website by KINESCO

Terms of payment

- 1) Seventy Percent (60%) of the total contract value shall be released upon the successful submission of the Beta Version of the website, after verification and acceptance by KINESCO that the Beta Version complies with the agreed scope of work and functional requirements.
- 2) The remaining Thirty Percent (20%) of the total contract value shall be released upon the successful completion of the project, including testing, incorporation of all approved modifications, deployment of the final production-ready website, submission of all deliverables, and formal handover and acceptance by KINESCO
- 3) Balance 20% after completion of DLP
- 4) No mobilization advance will be made.
- 5) Mode of payment: Through Cheque/NEFT only.

S/d-

Chief Executive Officer



PART IV

KINESCO Power and Utilities Private Limited

Schedule of work

Name of work:		Development Of New Official Website For Kinesco.			
Sl. No.	Particulars	Unit	Qty	Rate (Rs.)	Total (Rs.)
1.	Development Of New Official Website For Kinesco comprising a Consumer Self-Service Portal and an Administrative Management System, including Consumer Registration & Login, Billing Management, Online Bill Payment, Payment Gateway Integration, Service Request Management, Complaint Management, Notifications (SMS/Email), Dashboard & Reporting complete as per specifications The solution shall be scalable and support future enhancements and development	Job			
GST extra as applicable					Total

I agree to undertake the work for Rs./-

Agreed amount in words:

.....

Name and Address of Contractor:

State whether GST Registered / Unregistered / Compounded:

If Registered / Compounded - GST Identification Number:
 (Attach a copy of GSTIN)

Phone Number:

Email ID:

Signature & Seal:

